

2025 Funtastic Gymnastics LLC Policies

Enrollment

New students may enroll at any time, subject to class availability. If enrolling after the first week of the month, tuition will be prorated based on a 4 week month. When you enroll your child, you have reserved a spot in a class and enrollment will automatically renew at the end of each month. By enrolling a child in our program, you acknowledge and agree to abide by our policies.

Membership Cancellation

A Cancellation Request form must be submitted by the 15th of the month that you wish your membership to end. You are responsible for tuition through the approved membership cancellation date. Please note that we're unable to issue credits for any remaining classes if you choose to discontinue earlier in the month.

Medical exception - The cancellation will be effective immediately and tuition prorated upon receipt of a written notice from a licensed medical practitioner indicating the student is unable to participate. A retroactive request for medical credit will not be granted.

Class Schedule/Closures:

Tuition is based on 48 classes per year, which is typically 12 classes per quarter. This approach ensures a consistent learning progression for your child. The number of classes per month will vary from 3 to 5 depending on the day of the week the class is held and holidays. The gym is typically closed one week per quarter to ensure no participant receives more than 12 classes in a given quarter. However, we understand that unexpected circumstances may arise. Should we be unable to hold all 12 classes within a given quarter, we will offer a make-up class to ensure your child receives their full gymnastic instruction.

Missed Classes

- Participants are allowed to complete 1 make-up class per month (2 per month during June/July).
- Make-up classes are subject to availability, are not guaranteed, and must be pre-registered.
- The make-up class must be completed within one month of the missed class.
- Once a make-up class is scheduled, it cannot be rescheduled, and is therefore forfeited if not attended.
- Missed classes can never be deducted from tuition.
- Makeup classes are non-transferable.
- If a participant is dropped from our program, any pending make-up class is forfeited.
- Competition Team athletes do NOT qualify for make-up classes if they missed practice or for canceled classes due to competitions, including competition travel.
- For safety reasons and limited class options, there are no make-up classes for Special GYMstones.
- There are no make-ups or refunds for missed classes due to government mandated shutdowns.

Illness or Injury

For safety reasons, individuals with a cast or splint will not be allowed to participate in class, open gym or events. Individuals who are ill, have a fever, or had a fever in the past 24-hours, should refrain from attending gym. All open wounds, such as cuts and blisters, or contagious infections such as warts, athlete's foot, impetigo, ringworm, etc., must be securely covered with band aids and athletic tape PRIOR to entering the facility and remain covered until the individual exits the facility. Individuals with pink eye, lice, or other highly contagious conditions are not permitted to enter the facility for any reason. Individuals that pose a risk to the safety of others will be asked to leave the facility.

Individual Medical Insurance

All participants must have their own medical insurance coverage to participate. By entering the facility, I agree to individually provide for all medical expenses that may be incurred by myself or the minor participant as a result of any injury sustained while at Funtastic Gymnastics.

Proper Gym Attire

Participants must wear appropriate attire for safety and comfort during gymnastics classes. For example, a leotard, shorts or leggings with a fitted shirt, and socks for trampoline use. No dresses, buttons, snaps, zippers,

jeans, excessively baggy clothing, or exposed midriffs/sports bras worn alone as a top. Participants with unsafe attire may not be allowed to participate in class and no refund will be provided.

Discipline and Safety

Please talk to your children about the importance of following directions for the safety of themselves and everyone around them. Undesirable behaviors disrupt the class and may create an unsafe environment. Disciplinary actions will include a verbal warning, a “sit out”, or being sent home, as warranted. No foul language, hitting, or aggressive, confrontational behavior will be tolerated and students exhibiting such behavior will be removed from class immediately.

Parent Responsibilities

- Be your student’s biggest supporter!
- Ensure your child arrives at the gym on time (no more than 10 minutes prior to the start of class) and remains seated in the waiting area until their class begins. Timely arrival is crucial for proper warm-ups and maintaining class continuity.
- Except for parent participation classes, only participants enrolled in a class are allowed on the gym floor. One adult (age 18 or over) must accompany a child in a parent participation class.
- Any adult assisting in a parent participation class must have a signed waiver on file. If you wish to have another adult besides yourself assist the participant, first refer them to the office to sign a waiver.
- Limited seating is offered on a first-come, first-served basis, and families are encouraged to only bring one spectator per enrolled child.
- Due to safety and space considerations, siblings— including babies worn in slings, wraps, or carriers—are not permitted on the floor during our parent participation classes.
- Siblings not enrolled in a class must stay seated in the viewing area.
- Children aged three and under must be accompanied to the restroom, and parents must remain inside the facility during their class time.
- Please do not leave young children unattended in the viewing area and do not allow them to run or climb/play on chairs, furniture, divider walls, etc.
- Please do not communicate verbally or otherwise to your child or their coach while they are training.
- Please be on time when picking up your child from class. If you anticipate being late, please inform us. Children must wait inside and remain seated until their parent/guardian arrives.
- Do not allow your child to cross the parking lot by themselves.
- Help us maintain our facilities cleanliness by adhering to our food and drink policies. Only water is allowed in the facility. No gum or food is allowed.
- Please be considerate of others and clean up any trash or mess made by you or your child.
- Ensure your contact, the emergency contact and payment information is updated in the parent portal.
- Smoking is prohibited in and around the facility.
- Leave valuables at home, we are not responsible for lost or stolen items.
- No flash photography or video lights.

Billing and Payment

Billing and Payment

- Tuition is due on the 1st of the month and I agree to pay the tuition rate for the enrolled classes at their stated rate.
- By enrolling in a class, you agree to automatic monthly withdrawals through our autopay program. Your account balance will automatically be charged to the payment method on file on the 1st of each month. If the 1st falls on a weekend or holiday, autopay will run on the prior business day.
- You can avoid the automatic charge by paying prior to the 25th of the month.
- If your autopay fails, we will run it again on the 5th of the month (or the prior business day if the 5th is a weekend or holiday). A \$20 late fee will be added to your account if autopay fails a second time.
- I understand my account balance must be paid prior to the 2nd class of the month to participate in class.
- Event fees are due at the time of enrollment and are non-refundable.
- I understand I am responsible for payment of tuition and fees regardless of attendance.

- I understand any amounts owed for 60 days or more, will be subject to collection action and I agree to pay all costs related to collection, including but not limited to court costs and attorney fees.
- Refunds of funds paid electronically will be reduced by the fees charged by the merchant services vendor.

Returned Check Policy

A \$35 fee will be added to your account if a check is returned for insufficient funds.

Chargeback Policy

I understand that if I initiate a chargeback with my credit card company, Funtastic Gymnastics may pass a \$35 chargeback fee on to me. If you have a billing dispute, we ask that you please contact us to work out a solution prior to initiating a chargeback.

Membership fee

The Annual Membership Fee allows us to offer the flexibility of month-to-month classes with no long-term commitment. The fee is \$50 for one child and \$75 for two or more siblings. The fee is due upon initial enrollment and will be billed each year at the start of the student's anniversary month. Outside the Money Back Guarantee policy, the fee is non-refundable should you decide to cancel your membership within the 12-month period.

Discounts

5%: A student takes 2 classes per week; A family has two siblings enrolled; Active military, Police, Fire, First Responder

10%: A student takes 3 classes per week; A family has three or more siblings enrolled.

The maximum combined discount is 10%

Payment Authorization

I authorize Funtastic Gymnastics LLC, or its assignees, to apply debit entries to my account and financial institution on the voided check or credit card number provided to pay the balance due on my Funtastic Gymnastics LLC account. This authorization is to remain in full force and effect until Funtastic Gymnastics LLC has received full payment from my financial institution.

Referral Credit

To thank you for referring your friends, you will receive a \$20 referral credit. Ask your friend to provide your name to our office staff when they enroll. The referral credit is good towards your tuition for the following month provided the friend or family member remains enrolled. To be eligible, your family or friend must be brand new to Funtastic and your child must be currently enrolled.

WE RESERVE THE RIGHT TO REFUSE SERVICE TO ANY PERSON.